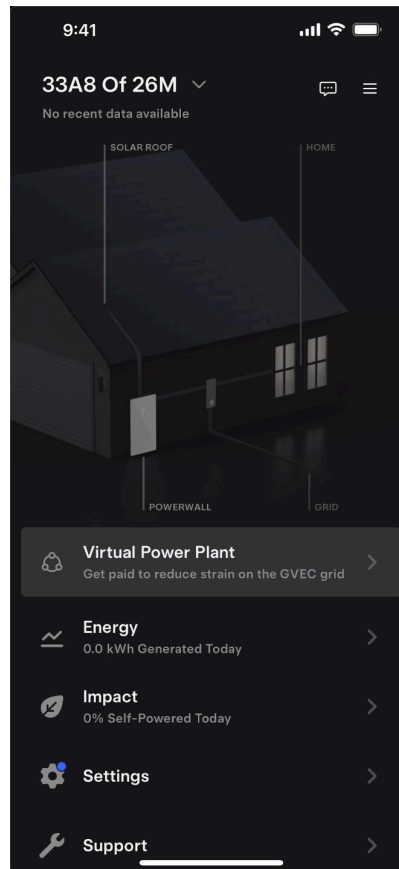


Peak-Time Payback (PTP) Tesla Battery Energy Storage System (BESS) Program Member Enrollment Experience Guide

Enrollment of your Tesla BESS in GVEC’s Peak-Time Payback (PTP) Program—allowing eligibility for the Advance Payment rebate as well as and ongoing incentives, as defined in the Program Terms and Conditions—begins through your Tesla app.

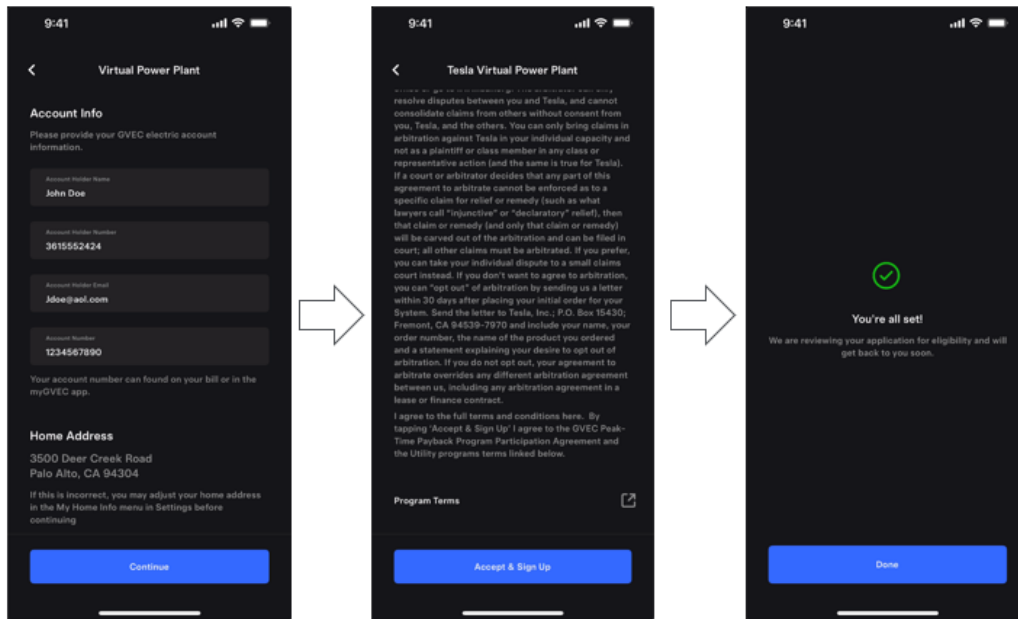
The following steps will guide you through the five-step enrollment process:

1. After the batteries are installed, a “Virtual Power Plant” banner will appear in your Tesla mobile app (see screengrab below). This may take up to 24 hours to populate. If the banner does not appear after a reasonable period, please contact GVEC at peaktimerepayback@gvec.org with your system’s serial number, which can be found under Settings > My Home Info.



2. Tap the Virtual Power Plant banner to view details about the program requirements. Once reviewed, click Next to proceed.

3. To enroll, enter your GVEC account with sub-account number¹ along with your contact information. You'll be prompted to accept both Tesla's and GVEC's Program Terms and Conditions, Once submitted, you'll see a confirmation screen stating "You're all set."



4. After submission, GVEC will review your enrollment and confirm your eligibility. This process may take up to two weeks. Tesla will finalize your enrollment once eligibility is verified.
5. Upon successful enrollment, you will receive a confirmation email from peaktimepayback@gvec.org, including next steps for finalizing program enrollment and receiving your Advance Payment rebate.

¹ If you are not sure which account number and account sub number to use, please call GVEC customer service at 800.223.4832.